# Y-12 National Security Complex Implementation of the Project Controls ...

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### TECHNICAL ARTICLE

# Y-12 National Security Complex **Implementation of the Project Controls System**

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KEY WORDS: Cost estimating, earned value, planning, project controls, scheduling, and scope

ixty years ago, construction of the Y-12 National Security Complex (Y-12) began. Its mission, known as the "Manhattan Project," was to make enough enriched uranium for the first atomic bomb. In 1945, more than 22,000 workers were employed at the site located in Oak Ridge, TN.

Today, Y-12 has approximately 5,000 workers and a modified mission-to manufacture, process, and store special nuclear materials for US national security. This mission also encompasses the manufacturing and remanufacturing of components Nuclear Security Administration (NNSA). for thermonuclear weapons. The Y-12 This government agency assists the scope of work includes:

- readiness of the nuclear weapons stockpile
- Development and maintenance of critical capabilities needed to achieve confidence in the certification of the weapons stockpile without nuclear testing
- destruction

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- Assisting other government agencies in the areas of information management, material sciences, precision machining, and hardware prototyping
- Providing the facilities, processes, technologies, and personnel to support the defined missions of Y-12
- Focusing on a program of infrastructure reduction and the modernization of facilities to accomplish its future missions

Y-12 is managed by the National Department of Energy (DOE) with national security responsibilities. As a result, Activities that directly support the NNSA's mission includes the maintenance of a safe, secure, and reliable stockpile of nuclear weapons. In November 2000, NNSA awarded a management and operat- nonessential requirements for each job ing contract to BWXT Y-12, L.L.C. (BWXT Y-12) for the Y-12 site.

The managing partners of BWXT Y-12 are BWX Technologies Inc., and Bechtel Development and maintenance of National, Inc. (Bechtel). This effective critical capabilities needed to reduce relationship brings critical skills expertise • the threat from weapons of mass to the plant. BWX Technologies has carned a reputation for its capability of full life-cycle management of special nuclear

materials, facilities, and technologies. The company boasts an experienced staff of scientists and engineers capable of performing full-scope design, manufacturing activities, and management of nuclear facilities. Bechtel, one of the world's largest engineering construction firms, is well known for its best-in-class engineering, procurement, construction, and project management services. Bechtel's reputation also includes expertise in managing, building, and operating nuclear and environmental facilities.

#### **IDENTIFYING A NEED** FOR CONTROLS

At the onset of the new contract, BWXT Y-12 performed a management assessment of the current project management systems. The assessment findings revealed the need for the following.

- a long-range strategic plan;
- a baseline, in order to compare planned work against work performed;
- a standard method to report baseline work performed;
- estimating tools, such as standard resource codes and Y-12-specific unit rates;
- work planning tools;
- a software package that was capable of covering complex projects and programs;
- estimating procedures, and
- estimating support for manufacturing.

Out of these needs came additional requirements for staffing and training. In order to meet the site requirements and establish a project controls system, 200 project controls professionals were required. A personnel recruitment and retention plan was quickly established, as originally only five people were identified as planners. Once the staff was assembled, training was necessary. An assessment was performed to determine the essential and function, and a training plan that included software and project management training was drafted. Training was provided for the following.

- Success—an estimating software;
- Primavera Project Planner (P3), a scheduling software;

- Systems, applications, and products in data processing (SAP);
- Project management, risk management, and earned value management.

The resolution of these findings provided for the creation of a new BWXT Y-12 entity, the Planning and Integration division, which would institutionalize these needs and implement the necessary changes. This division controls the technical, cost, and scheduling risks inherent in programs and projects at Y-12. To ensure customer satisfaction, a comprehensive and well-designed project plan was developed to keep projects on schedule and below costs. Without this focus on scope, projects would veer toward unplanned work, and Integration coordinates a customerincreased costs, and unhappy clients. For this reason, Planning and Integration measures success through time, cost, scope, safety record, and client satisfaction.

### THE INTEGRATION PROCESS

To ensure Planning and Integration's success, a well-defined process that focused on achievement was installed. This process includes the following.

- Creating clear and written specifica-• tions of scope of work.
- Turning specifications into manageable units-the "work breakdown structure."
- Allocating resources to tasks, and . sequencing the tasks with logic.
- Estimating the costs of each task.
- Executing the plan against the requirements of the schedule.
- Monitoring project performance • through an earned value management system.
- Controlling and influencing a project's . progress to meet or exceed expectations.

Simple as these seven steps look, the implementation and integration were difficult. Y-12 did not have a project controls organization. Therefore, the first task presented to the BWXT Y-12 Planning and Integration organization was to take an idea from concept to implementation.

#### PLANNING AND INTEGRATION: **IMPLEMENTING A SYSTEM**

The mission of the Planning and Integration Division is to provide estimating, program and project controls, baseline development, management and integration, work control, production control, weapons product configuration, all supporting systems (hardware and software), and procedures for all direct-funded work performed at the Y-12 National Security Complex.

To accomplish this mission, Planning • driven, program-centered approach that assigns responsibilities to a performance measurement baseline. The customer (NNSA) provides guidance through its • budget considerations. The development and use of the performance measurement • baseline provides a single point of accountability and a single point for communication. Program and functional managers are Cost Estimating responsible for integrating cost, schedule, relations. See Figure 1.

The Planning and Integration division also provides strategic planning, cost estimating, work prioritization, baseline, work authorization, performance measurement, and baseline change control functions to shape this process of producing deliverables. Figure 2 shows the relation of the planning process elements and flow of work.

#### Strategic Planning

Strategic planning identifies customer expectations and defines feasible strategies to meet those expectations. The process includes the following.

- Developing activities and examining required resources in the 10-year baseline.
- Setting priorities for long and nearterm objectives.
- Extracting the annual operating plan and milestones.
- Measuring performance.
- Updating the plan as required.

After the customer initiates direction scope, and maintenance of good customer and program managers define the work, the estimating department leads the effort by interacting with the functional managers.

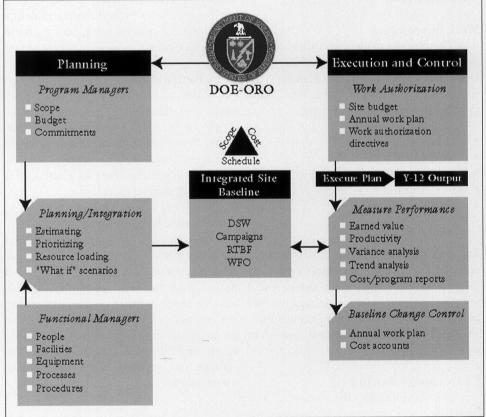


Figure 1- The Performance Measurement Baseline

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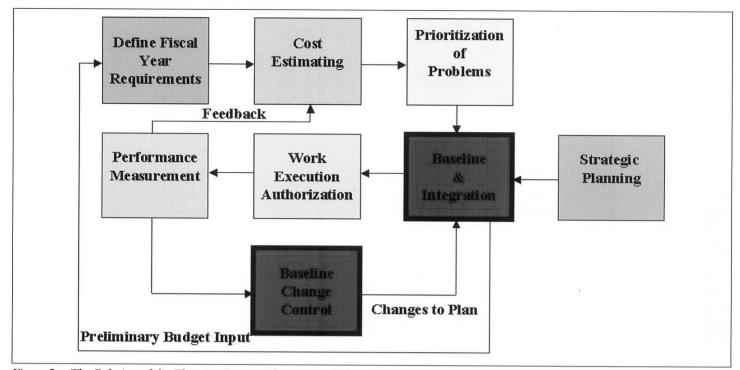


Figure 2- The Relation of the Planning Process Elements and Flow of Work

facilities required to accomplish the work and resources and addresses funding. The historical costs, and performance rates are dards for each project. Project schedules schedule, and budget are formally made in assumptions are documented. The esti- and critical skills. The baseline is integrat- changes are recognized as needed, schedmate is prepared in this manner to ensure ed across the complex and includes a three- ule and costs are adjusted. The customer improved control, better forecasts, and year detailed site plan, followed by a seven- then approves the changes. A formal baseincreased credibility.

#### Work Prioritization

The purpose of work prioritization is to develop a priority-based list that combines customer requirements and Planning and Work Authorization Integration prioritization guidelines. These guidelines include the following.

- safety;
- legal commitments:
- critical milestones and deliverables;
- modernization;
- cost reduction.

Once the combination is complete, the program team considers the budget and completes the required impact sensitivity analysis. BWXT Y-12 senior management prioritization list, which helps keep deliverables properly prioritized and consistent with Y-12's mission.

#### Establishing a Baseline

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The baseline is the heart of the Planning and Integration process. It

The personnel, technology, materials, and encompasses technical scope, schedule, Baseline Change Control milestones, scopes of work, and perform- carried out within budget. See Figure 3. ance expectations.

Work authorization controls work scope and ensures efficient work loading. sion required the creation of an organizaagers commit to estimates, and program requirements, but would also assist in the managers authorize the scope of work. growth of its roles and responsibilities. Authorized work is then assigned to the Since the contract inception (November performing organization.

#### Performance Measurement

for performance. The purpose of performance measurement is to compare planned tralized estimating, infrastructure reducperformance to actual performance. This tion, and functional planning. The number examines resources and finalizes the key analysis develops timely and accurate infor- of capital projects has also increased to six mation and eliminates surprises for the times that of FY 2001. To support the project teams and the customer. The task is increase in responsibilities and scope, the to manage the exceptions, analyze the Planning and Integration organization is options, flag problem areas, and recom- divided into five departments: mend solutions.

The baseline is under total configuraby task are evaluated. Estimating standards, baseline establishes measurement stan- tion control, and all changes for scope, established using a basis of estimate, and are resource loaded by program, function, a baseline change proposal. Once the year comprehensive baseline. The integrat- line change control process promotes on ed baseline helps project managers define time delivery and ensures that missions are

#### ORGANIZATIONAL OBJECTIVES

BWXT Y-12's commitment to its mis-The process begins when functional man- tion that not only would assist in contract 2000), the original scope of work has increased from the contract's mandated program requirements to encompassing six After work is released, it is measured major capital line items, self-performed construction, complementary work, cen-

- baseline management;
- systems and production control;

- cost estimating;
- program controls;
- projects and capital planning.

An explanation of each department's mission, goals and objectives, and major • accomplishments follows.

### **BASELINE MANAGEMENT**

The mission of the Baseline Management department is to manage the overall development of the Y-12 10-year baseline (10YB), the annual NNSA direct budget, and the integration of major programs and projects. These elements are compiled into a comprehensive resource-loaded performance baseline. The 10YB supports the forecast of site-wide critical skills, plant capacity, and organizational resource demands.

#### **Goals and Objectives**

- Centralize and integrate the planning, budgeting, and execution of all work.
- Implement a comprehensive baseline change control process.
- Develop a long-range planning disci- pline for the identification of longrange funding requirements.
- Establish a common planning format and infrastructure.
- Develop a detailed performance measurement baseline.

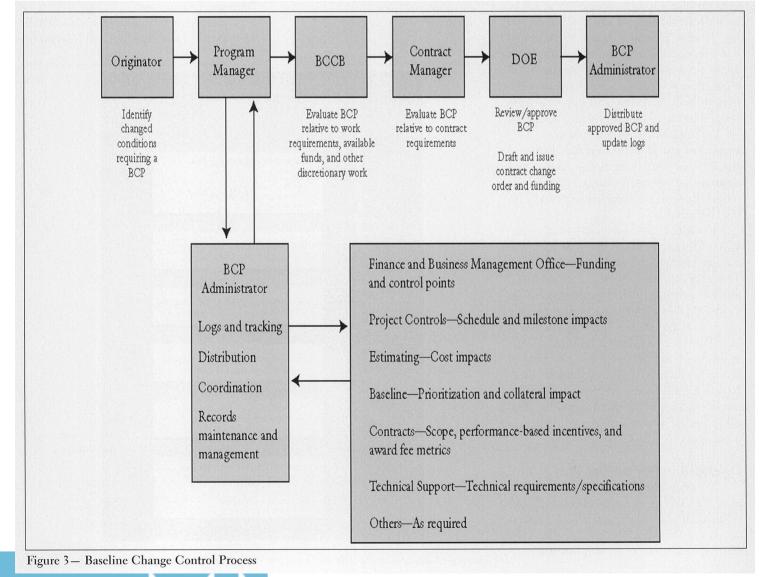
#### **Major Accomplishments**

Developed a detailed performance • measurement baseline: the Y-12 budget has been segregated into control points for planning and control. One lesson learned from previous experience by Planning and Integration staff was that the successful use of control points requires significant plan-

improved planning detail and coordination became apparent in preparing the US federal budget input. The planning improvements implemented include the following.

- Implementation and management of a detailed budget preparation schedule.
- Implementation of resource codes for labor planning.
- Development of a 10-year facilities, equipment, and infrastructure planning list.
- Implementation of the capital asset management process (CAMP) for prioritization.
- Planning by control point.
- Multilevel prioritization and integration of work plans and budgets.

Established industry-standard baseline change control: the effective use of earned value performance management has as its foundation a stable baseline of work to be ning detail and coordination. The need for performed that is expressed in terms of the



cost required to complete the work (cost), range strategic objectives of the complex. and the time frame during which it will be completed (schedule). The single greatest challenge in implementing an carned value management system is the implementation of a change control process that preserves the original project baseline for performance measurement while simultaneously providing the historical tools used by the chief financial officer and NNSA to adequately manage the expenditure of funds and ensure that control points are not exceeded.

The first step in implementing the new change control process was to review the existing procedures and the informal Goals and Objectives capital projects procedures. The result is a • consolidated, single procedure to be used for all baseline changes, which supports the execution of capital projects and programs and meets the requirements of DOE Order 413.3.

The next major change was the expansion of the change control process to • include the US federal budget baseline and • the 10-year planning baseline. Although less stringent change control requirements apply to these future year baselines, all changes now require formal documentation, as well as review and approval from various levels of management (depending on the magnitude of the change). This expansion provides for a greater degree of stability in our long-range plans and ensures that proposed changes continue to reflect the strategic planning goals and contract deliverables.

In order to better separate funds management from performance management, a funds change process was implemented. This process, used by the chief financial officer, provides better management to those situations where the project scope has not changed, but funding allocation has. This process allows a funding change to a project to offset over or underruns in the cost incurred during performance. Now a formal record of changes in funding, while preserving the original baseline value against which performance is measured, exists.

#### Developed 10-year Baseline Plan

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A comprehensive 10-year baseline plan for Y-12 has been developed and released. It is a single, integrated, tactical document that identifies the specific work activities planned to accomplish the con-

work to be completed (scope), the planned tract deliverables and implement the long-

#### SYSTEMS AND PRODUCTION CONTROL

The mission of Systems and Production Control is to provide the Planning and Integration division with common procedures, instructions, computer systems and hardware, and training for project planning, scheduling, inventory control systems, pricing, and reporting.

- Define, develop, or procure, and implement standard software and hardware.
- Provide training in the use of computer software and procedures.
- Define requirements for a project con- NNSA expectations. trols system for Y-12.
- Evaluate software.
- Evaluate computer hardware.

- Develop project controls systems guidance and work instructions.
- Enhance the planning, tracking, scheduling, and reporting of the Y-12 manufacturing system.
- Develop consistent means for estimating jobs, establishing standards, and measuring performance.

#### MAJOR ACCOMPLISHMENTS

#### Define requirements for project controls systems for Y-12

One Planning and Integration objective was to establish an earned value projcet controls system for Y-12 that fulfills most of the fundamental requirements of a certified DOE earned value project controls system. Based on prior project controls carned value system implementations, requirements were defined that would meet the needs of Y-12, as well as fulfill

#### Software Evaluation

A software evaluation team was established within the Planning and Integration

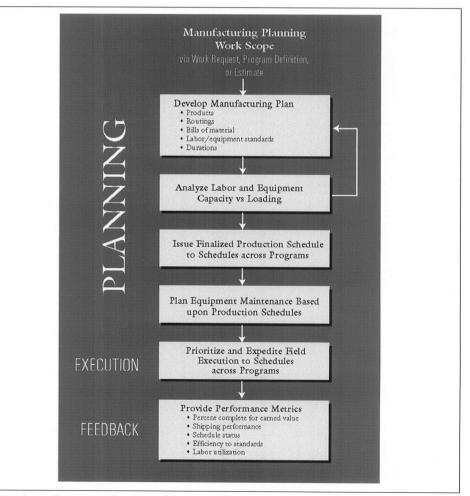


Figure 4- A Process to Identify and Improve Workflow through a Facility

scheduling and costing software. After the project controls systems and software were was determined that significant enhancedevelopment of a software requirements not able to satisfy the DOE management ments should be made to the existing sysmatrix and a review of potential software and reporting requirements. Therefore, an tem. An implementation plan was develvendors, the decision was made to select additional system was developed using oped to significantly expand the function-P3, as the Y-12 project controls scheduling Bechtel proprietary software in conjunc- ality of the manufacturing system. This tool; and COBRA, as the Y-12 cost process- tion with P3 and SAP. The new system pro- plan includes the creation of a pilot project ing tool. After the selection of the schedul-vides the necessary multiyear project man-within a single manufacturing facility. ing tool (P3) and the cost processor agement and reporting requirements to More robust system definitions were initial-(COBRA), an implementation plan was meet the contractual requirements. executed using P3 and COBRA.

COBRA, it was determined that the implementation plan, a need was identi- Figure 4 shows a process to identify and staffing and maintenance of COBRA as the fied for a project controls system descrip- improve workflow through a facility. project controls cost processor was more tion and supporting procedures. significant than anticipated because of the business rules for pricing work at Y-12. The guidance, the Systems and Production Y-12 site had been using limited function- Control department has the responsibility ality of SAP for several years. After evaluat- to provide training to all Planning and ing the potential use of SAP as the project Integration personnel on division-specific controls cost processor, it was decided to functions. Staffing to support training for eliminate COBRA as the project controls P3 and SAP is complete. Technical support cost processor and use the project systems is also established for both P3 and SAP. module of SAP. The decision to use SAP Onsite P3 training sessions have been conhas proven to be the most effective means ducted for all Planning and Integration of implementing enterprise work planning personnel. SAP training is also available on and pricing.

of the management contract to BWXT Y-12 is the decision that construction would and execution: part of the Planning and be no longer be contracted. All construc- Integration implementation plan included tion is to be self-performed by BWXT Y-12. a review and evaluation of the planning, NNSA construction work requirements scheduling, tracking, and reporting proce-

After several months of use of P3 and during development of the project controls facilities were scheduled over 18 months.

As part of the project controls systems an as-needed basis. Guidance documenta-Another major change since the award tion includes desktop instructions.

Manufacturing planning, scheduling,

division to evaluate potential vendors for must meet DOE Order 413.3. Existing dures for the Y-12 manufacturing system. It ly developed and implemented in the pilot Project controls systems guidance: facility; implementations in the remaining

#### COST ESTIMATING

The mission of the Cost Estimating department is to provide standardized, consistent, and traceable cost estimates that are substantiated with adequate and appropriate documentation. The Cost Estimating department provides expertise in the development of cost estimates, material buy lists, and labor requirements, as well as the application of overheads, escalation, and contingency. Additionally, cost estimating efforts provide support as requested for management directives including life-cycle cost

Type (Intended Use)	Probable Accuracy	% of Scope Known	Required Descriptions for Estimate	Critical Tooling, Equipment	Estimate Basis Materials, Supplies, Outside Labor	Internal Labor	Contingency Guidelines
Planning (budgetary, conceptual, feasibility)	≥±30%	<10%	General project scope, schedule, desired end objectives	Time and materials based on source matter expertise, recent actual costs for similar/historical projects adjusted for escalation, relative comparison, ratio to other projects, trend analysis, etc.			≥25%
Definitive (cash work, WFO, production)	±10%	≥40%	Complete design, process, schedule, quantity, delivery, acceptance	Vendor quotes adjusted for possible price escalation with some critical components committed	Vendor cost quotes, national pricing references or current billing rates, based on quantity takeoff	Estimated or engineered labor hours using individual rates by discipline	5 to 15%
Title I/II (construction, approved for construction)	±10%	≥60%	Complete design, process, schedule, quantity, delivery, acceptance based on Title I or II drawings and specifications	Vendor quotes adjusted for possible price escalation with some critical components committed	Vendor cost quotes, national pricing references or current billing rates, based on quantity takeoff	Estimated or engineered labor hours using individual rates by discipline	5 to 15%
Bid Check	±5%	100%	Complete bid package	Vendor quotes adjusted for possible price escalation with some critical components committed	Vendor cost quotes, national pricing references or current billing rates, based on quantity takeoff	Estimated or engineered labor hours using individual rates by discipline	0 to 10%

Figure 5 – Cost Estimate Types

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analysis, cost-payback analysis, and cost savings initiatives.

#### Goals and Objectives

- Assemble a fully-functional and centralized cost estimating organization.
- Develop standardized processes, tools, and reports for the cost estimating function.
- Establish estimating processes.
- Create a resource dictionary.
- Create a historical database.
- Develop an estimating guide.

#### **Major Accomplishments**

Establish estimating process: BWXT Y-12 policy for the development of estimates was established in early November 2000. A draft cost-estimating procedure, including formats for estimate documentation and • types of estimates (see Figure 5), was provided to the cost estimating staff for immediate use. The draft was based on best practices gathered from other DOE sites, corporate team members, DOF requirements and guidance, and professional estimating academia. After extensive review and briefings with performers and program managers, the draft was issued as a formal company procedure.

#### **Estimating Guide**

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 $\Lambda$  comprehensive cost estimating guide for use at Y-12 was compiled and issued. This guide is entirely electronic in form and resides on a network drive that is accessible to all cost estimating staff members. The guide's topical index, which is linked to the document, resides on a network drive that is used by Planning and Integration personnel. The guide has been developed to provide information ranging from basic estimating processes/methods to advanced discussions on the calculation of escalation and contingency estimators and other interested parties. The guide provides a common, consistent database of information on topics such as the estimate development process, labor, and nonlabor resource dictionaries, overhead rates and application methods, standards for various activities based on actual experience at Y-12, and links to both government and commercial reference sources. Because the document is completely electronic, data can be added and/or revised and released for use immediately.

### PROGRAM CONTROLS

The mission of Program Controls is to provide the planning and control support for ensuring that the program team has a welldeveloped, documented, and realistic scope, schedule, and cost baseline. Program Controls also provides execution feedback through performance measurement and configuration control of authorized work and budgets.

#### **Goals and Objectives**

- Develop a 3-year, resource-loaded performance measurement baseline for defense programs that can be used for Major Accomplishments earned value performance measurement.
- Develop a complementary work threement.

- Test planned project controls approaches on selected pilot projects.
- Establish carned value performance measurement capability for FY 2001 for defense programs.
- Evaluate and establish resourceloaded schedules for earned value performance measurement on nondefense programs and other major initiatives at Y-12 as appropriate.
- Develop a 3-year, resource-loaded performance measurement baseline for all direct-funded work.
- Review internal and external reporting and establish new formats and standards

Test planned project controls approaches on selected pilot projects: during the transition period from the former year, resource-loaded performance contractor to BWXT Y-12, three major conmeasurement baseline for use in tract initiatives were selected for immediate earned value performance measure- implementation of baseline management and earned value techniques. For each project, an integrated team was established

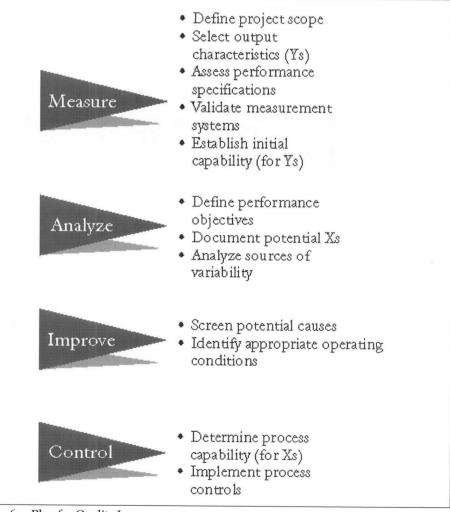


Figure 6- Plan for Quality Improvement

and trained in baseline establishment and management and earned value techniques. The teams defined the scope and developed detailed plans and resource-loaded schedules. Within 90 days, every pilot project had established performance measurement baselines and were reporting earned value data.

### Establish Earned Value Performance Measurement Capability for FY 2001 for **Defense** Programs

Because of the size of scope of the remaining defense programs, a phased approach was used to bring each into compliance with earned value reporting. Initially, cost loading was used on summary level schedules to report earned value. Within 120 days, the first of three defense programs had established a performance measurement baseline and was reporting earned value performance measurement. The remaining two defense programs followed 30 and 60 days later.

Develop a three-year, resource-loaded performance measurement baseline: the cost loaded schedules developed for initial earned value reporting were expanded, and additional logic relationships were added for FY 2002 and 2003. Approximately 650 • resource codes were used to resource load the more detailed schedules. In addition, each nonlevel of effort activity was assigned an objective, quantifiable performance measurement technique.

### PROJECTS AND CAPITAL PLANNING

The mission of the Projects and Capital Planning department is to support BWXT Y-12 project management in the development of project schedules and preparation of cost analysis and reports for all project-oriented tasks within the complex. It is this department's charge to solicit and gather all essential data so that project managers can make sound financial decisions regarding resource acquisition, long-term commitments, major procurements, and financial forecasts.

### Goals and Objectives

Provide a trained, experienced staff and comprehensive procedures that

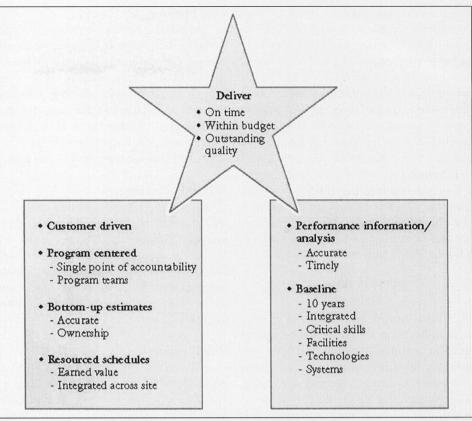


Figure 7- Planning and Integration Expected Performance Model

and control for projects and personnel scope of work, developing appropriate estimates based on procedure, and developing schedules using defined standard formats, processes, and tools.

- baseline plan is completed on schedule.
- Ensure that the performance baseline is maintained in configuration control through the use of approved change control procedures.
- Provide project controls support for all direct-funded capital improvement projects.
- Provide construction project controls expertise in support of all projects in the complex. These projects may require the oversight by the construction department of direct-hired labor or the oversight of subcontractors performing the work

#### **Major Accomplishments**

Capital project earned value management process improvement: during FY 2001, earned value was generally calculated by the monthly change in the overall

baseline development, management, scheduled, presenting an overall project performance. Starting in FY 2002, per-Assist project teams in defining the formance summary reports were developed that provided the budgeted cost of the work scheduled at each terminal work breakdown structure or each charge number. This provided earnings and performance at Ensure that the team performance a lower work breakdown structure level. For example, a typical terminal work breakdown structure would be: title I engineering, procurement, install equipment, or project integration.

> Currently, a multiyear earned value system in SAP is being used. Earned value is electronically calculated in SAP by loading from P3 the percent complete for every schedule activity. The percent complete is calculated at the terminal work breakdown structure level where actuals in SAP are matched with earnings. Standard cost performance reports are available from the project, providing terminal work breakdown structure detail for management reporting of earned value and performance. This full use of electronic data transfers between P3 and SAP increases productivity and efficiencies and eliminates the need to maintain the manual spreadsheets for calculating earnings and performance.

Line item project performance measpercent complete for a project and applied urement baseline: BWXT Y-12 establishes provide the necessary information for to the project's budgeted cost of the work project work breakdown structures follow-

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ing the company contract summary work Cost Planning breakdown structure. Project baselines are established according to DOE Order 413.3 damental building block to every cost engi-(a range baseline at CD-1 and performance neering and planning system within today's baseline at CD-2). Cost estimates and marketplace. With scarcity of critical schedules are electronically linked. A base- human resources and technology affecting Partnerships across the globe will require line change control program is in place to the enterprise daily, cost planning and con-planners to work with personnel of other process, review, and approve changes to a trol will grow in importance in the future. project. A trend program has been imple- Details and clear documentation are a few mented to identify those changes. BWXT of the key attributes required in this area. Y-12 is using an earned value management system to monitor and report on project Schedule Planning progress. Progress reports are presented to the client each month. Monthly reporting minutes, international travel is measured in tices, developing plans, and managing on line item projects complies with DOE hours, and information is passed from coast change control will be more critical in Order 413.3 reporting requirements.

#### PATH FORWARD

As the quality and timeliness of infor- the marketplace. mation becomes key to the success of the enterprise and as technologies open new avenues for advancement, Planning and Integration cannot remain in a steady state. thumb" evaluation of project risk are over. The future calls for continuous improve- Today's sophisticated managers and comments. To meet future challenges, cost pany executives have been trained in quantinue to improve in these areas.

#### Communications

challenges of the historic demands for written and oral communications to the additional demands of the electronic age Human Resources including faxes, e-mail, and web page informational exchanges. This expansion across all technical disciplines, the chal- the work planning process receive in communication methods has caused an lenge of work relationships will increase. exponential increase in communication channels within the business organization. require the planner to understand and use metrics tools deployed can now highlight a The need for the cost engineer and planner the best methods of motivation and comto work across all levels and across all func- munication for each of the project team tional departments within the organization members. will require more effort than ever before to ensure effective and efficient communications.

#### Scope Planning

profitability in the private enterprise and ment systems. The quality and timeliness able for the activities that are of highest for improved productivity in the govern- of information is key to the success of the importance to the defense of our country. ment sector, accurate definition of scope business enterprise in a highly competitive Continued success requires continuous will also cause significant changes. The marketplace. The cost engineer and plan- improvements in organizational systems definition and control of scope is critical to ner will be constantly found as a source of and in the preparation of all personnel, setting customer expectations and deliver- data and information to drive quality including cost engineers and project planing a product on time and within budget. improvement and performance metrics. ners. The engineers and planners that The planner's tools of a work breakdown See Figure 6. structure and a work breakdown dictionary are key to the successful solution for this change.

Accurate estimates are the basic fun-

to coast in seconds, time management will tomorrow's business environment. The become a greater challenge. Today's man- cost engineers and project planners will be agement team is well aware that time is one of the most valuable commodities within

#### **Risk Planning**

The days of qualitative, "rule of ation. The cost engineer of tomorrow will Planners have quickly moved from the ods of risk definition, and statistical analysis

As the planner works with personnel Increased pressure for performance will

#### Quality

#### Procurement

The international marketplace will cause the cost engineer and planner to increase their expertise in the areas of foreign currency and business practices. cultures, languages, and business methods.

#### Integration

Integration will always be the key to a successful project and business enterprise. In a world where meals are cooked in Developing good cost engineering prackey resources to the management team and within the project team in pursuing a successful business enterprise in an environment of growing competition and international application.

**T** rom the beginning of its contract, BWXT Y-12 had a plan to improve L the scheduling and performance engineers and project planners must con-tified decision-making and statistical evalu-measurement of the work at Y-12. The creation of the Planning and Integration divibe required to be knowledgeable in the sion as an organization to help managers area of risk identification, quantified meth- focus their efforts was one element of this plan. The attention applied to the management of funds at Y-12 has been and remains very important in the execution of the government's work. However, the complexity of the scope of work required that increased attention, equal to the level given to funds management. The performanceproblem in cost or a schedule execution. Management can focus on deviations to resolve issues and return to planned performance (Figure 7).

To complete its mission, Planning and Programs such as Six Sigma will not Integration developed five organizations to only drive the planner to be knowledgeable provide the necessary support. Each in the area of products and technology, but department has their own goals and objec-As the pressures increase for improved also in planning processes and manage- tives and ensures that resources are availcomprise BWXTY-12's Planning and Integration division install the systems, procedures, and controls necessary to maintain a rigid, yet dynamic, baseline to meet

the rigorous demands of today and the ability to forecast the future.  $\blacklozenge$ 

### ABOUT THE AUTHOR

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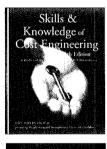
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